**”EMPATHY MAP ”**

**Name: DEEPAK R**

**Id: 7179KCTKCTKCTKCTKCTKCTKCT19BCS202**

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| How much time is wasted in refilling and maintaining the resources.  Getting work done without having to take multiple follow ups.  **USER**  **Thinks** | Managing resources is time-consuming.  Has to contact the assigned personnel to manage and maintain the tasks.  Requires contacting serval people and constant follow-ups.    **Says** |
| **Feels**  Frustrated that they have to leave teaching work to go check for item availability .  Feels irritated when they have to take constant follow up. | **Does**  Uses the registry system to get the resources.  Physically goes and contact the person in between classes to list items needed.  Takes constant follow up till item is repaired/delivered/replaced. |